

# H-Class Repair Booking Form



## H-Class Repair Booking Instructions

### Important Notices

**\*\*\*Did your H Class Extractor suddenly not work after the filter was changed?  
See Appendix at the end of this form\*\*\*\*\***

- **Motor Section Only:** When returning a H-Class Dust Extractor, **only the motor section** should be returned.
- **Extra Charges:** If dust extractor tubs or used dust bags are returned, an **additional charge of \$150.00** will apply.

### Step 1: Pre-Repair Checklist

- **Contact Euro Tooltechnic or View FAQs:** Before proceeding, ensure you've either contacted Euro Tooltechnic or reviewed the FAQs on our website: <https://www.festool.com.au/faq/repairs-i-service/> to resolve any issues.
- Check the **APPENDIX** at the end of this form.
- **Mandatory Information for Repairs:** For all H-Class repairs (whether under warranty or not), the Problem, Machine Information and Customer information must be provided within the form on next page. Failure to do so will result in the repair not being accepted and the extractor being returned at your expense.

### Step 2: H-Class Return Procedure

1. **Transport to Euro Tooltechnic:**
  - a. The user/owner **must arrange transport** of the H-Class motor section to the following address:  
Euro Tooltechnic, 21-27 Evolution Drive, Dandenong South, 3175 Victoria.
2. **Decontamination:**
  - a. The user/owner is **required to decontaminate/wash/wipe** all equipment before sending it back.
3. **Complete the Repair Booking Form:**

- a. Fill out all the requested details on the **H-Class Repair Booking Form**.
  - b. **Email the completed form** to [customercare@tooltechnic.com.au](mailto:customercare@tooltechnic.com.au) before shipping the extractor.
  - c. **Include a printed copy of the form** outside the package with the motor section.
- 4. Filter Uninstallation:**
- a. Uninstall the **H-Class filter**, pack it securely in a **properly sealed bag**, and include it with the motor section when sending for repair.
- 5. Packaging Requirements:**
- a. The motor section and filter must be packed tightly in **two "Asbestos Class" thick plastic bags**.
  - b. **Use substantial padding** inside a carton to prevent any damage during transport.
- 6. What Not to Send:**
- a. **Do not send the hose, dust bag, or dust tub** unless specifically requested by Euro Tooltechnic.
  - b. Additional charges will apply for sending these parts without request.

**Note:** If your repair is for just the hose or tub, contact **Customer Service** for further instructions.

- **Problem Details:** (Have you read the **APPENDIX** at the end of this form?)

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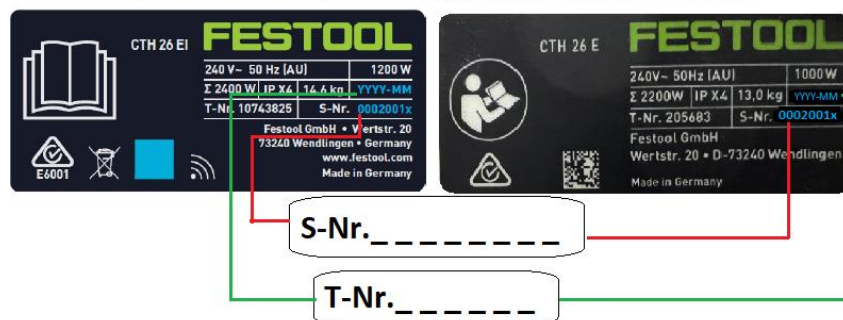


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- **Machine Information**

T-Nr Number	
Serial Number (S-Nr)	
Purchase date	
Materials known to have been extracted (eg. plaster, silica, asbestos)	

Information is found on the rating plate at the rear of the Extractor



- **Customer Information**

First name	
Last name	
<b>Return Shipping Address</b> (This is the address the extractor will be returned to)	

Invoice Address (If different to Shipping address)	
Mobile Number	
Email Address	

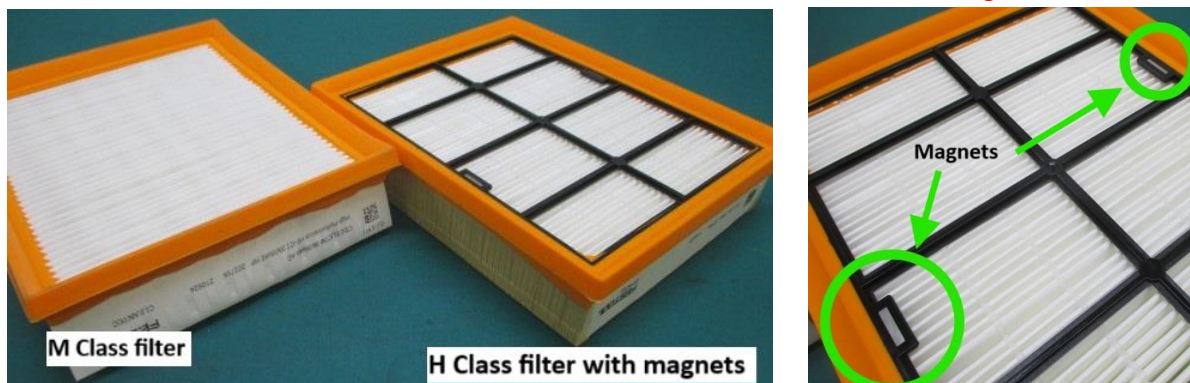
Signature of owner/user to acknowledge all requirements have been understood and met.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

For further information on Dangerous Goods Act and Regulations refer to Worksafe website  
( <https://www.worksafe.vic.gov.au/dangerous-goods-act-and-regulations>).

## APPENDIX

*Did your H Class extractor suddenly not work after changing the filter?  
The H Class dust extractors will ONLY work if a H Class filter (with magnets) is fitted.*



**If any other filter is fitted the extractor will NOT switch on.**

The magnets are a safety lock out to prevent a H Class extractor using an M Class filter. H Class vacuums are specifically designed for dangerous and hazardous dust such as asbestos. M Class filters will allow dangerous asbestos type dust to be inhaled by the operator and surrounding people.

H Class filter part number is 205198